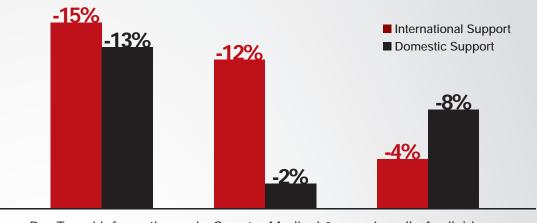
Roughly **31%** of business travelers said their organization did not provide them with travel insurance or travel assistance provisions





While **60%** were offering internal support and **46%** were offering services from Travel Management Companies

Losing Focus in 2017 - Declines in Travel Risk Support for Business Travelers



Pre-Travel Information to Prepare Travelers

36%

In-Country Medical & Security Providers

Locally Available Assistance Services

The Focus on Managing International Travel Risk (2015 – 2017)



Only 36% of business travelers said they would contact their corporate security team for assistance during crises



would contact their supervisor



would contact their travel manager

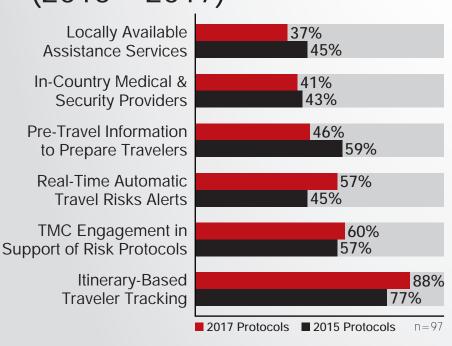


would contact their company's security partner



would contact their Travel Management Company

The Focus on Managing **Domestic Travel Risk** (2015 – 2017)





Did You Book Through the Proper Channel?

3 in 5 travel managers wait for travelers to contact them first, before initiating assistance



3 in 10 travel managers do not know how long it would take to find employees during a crisis event



